



# MoREQ Conformance Testing

DLM Forum



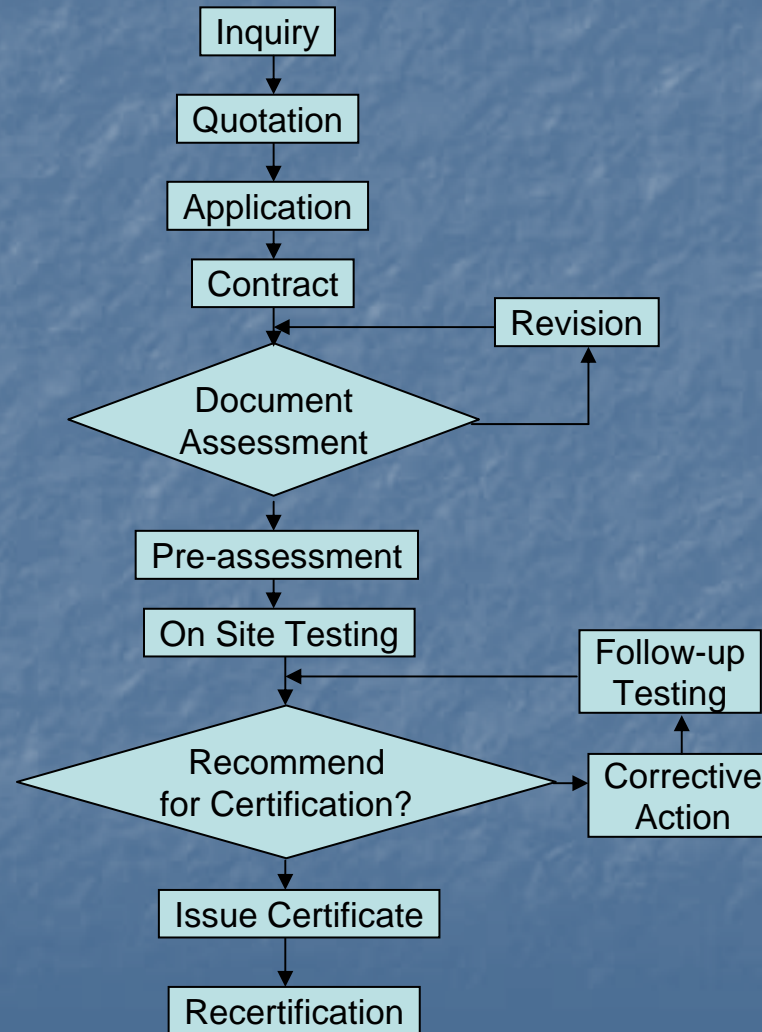
# Validation and Certification Requirements - General

- Testing Laboratory/On-Site
- Certification Authority
- Testing Policies and Procedures
- Governance Body – Accreditation
- ISO 9000 Certification



# Risks and Opportunities

- Market Risks
  - Consolidations
- Other Risks
  - Potential for legal suit – Failure to perform services or negligence
- Leverages and enhances the DLM-Forum recognition





# Assumptions

- Self-funded from fees charged for testing
- Test scripts provided as MoReq2 deliverables
- Testing on core functionality plus additional optional modules
- Test scripts in English – assess need for other EU languages
- Validated translation required for PanEuropean testing (includes MoReq specification and test scripts)
- Validity of translations will be certified by DLM-Forum members only
- Country specific requirements added as optional in Chapter 0
- Core testing – approximately 3 weeks optional testing additional
- Testing both mandatory and non-mandatory requirements with report describing level of performance against non-mandatory requirements
- Testing performed at vendor location or on testing house premises - if at vendor site set up will be according to specified test environment setup



# Assumptions

- Demonstrate that adequate resources will be available for testing at peak demand with 3 month queue
- Certification of testers (2 year limit)
- DLM-Forum or testing house manager representative on site for initial and closing meetings
- Certification on new releases or every 2 years
- Appeals process and liability insurance are necessary
- Self-certification process but with less prestige than formal certification testing (pre-testing)
- Formal report of testing to be issued within 1 month of test including the findings segmented according to severity (report format should be standardized to ensure the same quality of information be presented to each organization tested)



# Issues for Resolution

- Acceptance – support and/or mandates for MoReq2
- Confirm appointment of test house and period of guaranteed exclusivity
- Will the DLM seek license fee as portion of testing income?
- Will DLM exert QA monitoring or other control over testing?
- Will there be sanctions if testing house wait list is too long?
- What is the policy for test house operations in other languages?
- Only official MoReq2 and/or test scripts allowed – no customization
- Does the DLM have a view on the level of test reporting required and how to specify this? How should access to reports be controlled?
- Should the certification be valid for all time for a specific version or expire after 2 or 3 years?
- Need to finalize the escalation and appeals process



# Timeline

- RFI/PIN publication in OJEU: May 2007
- RFP publication: October 2007
- RFP response deadline: mid-November 2007
- Selection of preferred bidder: end February 2008
- Contract signature date: mid-April 2008
- Start of availability of testing: June 2008



# Appeal Process

- Initial appeal with testing house contact
- Test house reviews the report
- Escalate within the testing house
- Secondary appeal to DLM sub-committee
- DLM sub-committee appoints Arbitration Committee
  - Industry leaders familiar with MoReq
  - Chairman and 3 industry leaders
  - Chairman has no vote
- Appeal to MoReq committee on interpretation and/or intent of the specification



# Next steps

- Develop Test Scripts for pre-assessment and on site testing
- Contract for testing
- Application requesting testing
- Certificate and logo for vendors to use for passes
- Assess need for liability insurance